

# Improving the Delivery of Preventive Healthcare Services 9SOW ~ Prevention Theme



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## **Opportunity for Quality Improvement**

Preventable diseases can have a significant impact on the health and well-being of Nebraska's seniors. Many of the associated complications can be reduced or avoided through the provision of preventive healthcare services and screenings. Statistics show that while Medicare beneficiaries visit their physician on an average of six or more times a year, many are not aware of their risk for disease. Many do not even realize they may already have a condition that preventive services are intended to detect.

CIMRO of Nebraska, the Nebraska Medicare Quality Improvement Organization (QIO), is helping providers ensure that people with Medicare take full advantage of preventive services that are appropriate for them.

## **Overview of the Prevention Theme**

The overall goal of the Prevention theme is to improve the delivery of preventive healthcare services to optimize healthcare efficiencies and improve the quality of life for Medicare beneficiaries. CIMRO of Nebraska is partnering with practices that have an existing ambulatory EHR product that is CCHIT-certified. Selected practices have the opportunity to work with CIMRO of Nebraska to improve the delivery of preventive care services by maximizing EHR capabilities. The focus on prevention allows providers and QIOs to build on progress made over the past three years. Participation in this project will also help prepare physician practices for upcoming public reporting initiatives.

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	What the practice agrees to do:	What CIMRO of Nebraska agrees to do:
<b>Practice Engagement</b>	<ul style="list-style-type: none"> <li>➔ Maintain practice involvement</li> <li>➔ Identify team members to work with CIMRO of Nebraska through site visits, phone calls, teleconferences and education sessions</li> </ul>	<ul style="list-style-type: none"> <li>➔ Provide individualized consultation through onsite visits, telephone and e-mail communication</li> <li>➔ Help identify team members</li> </ul>
<b>Assessment</b>	<ul style="list-style-type: none"> <li>➔ Participate in assessment of care processes and EHR capabilities</li> <li>➔ Complete a QIO Satisfaction Survey</li> </ul>	<ul style="list-style-type: none"> <li>➔ Administer CMS developed tool to assess practice care processes and EHR capabilities</li> <li>➔ Provide a written summary of practice care processes and EHR capabilities based on completed assessment</li> </ul>
<b>Elements of Participation</b>	<ul style="list-style-type: none"> <li>➔ Participate in at least two hours of education related to EHR capabilities and care management processes</li> <li>➔ Collect breast cancer and colorectal cancer screening and influenza and pneumococcal vaccination data electronically</li> <li>➔ Submit EHR derived breast and colorectal cancer screening and influenza and pneumococcal vaccination data reports CMS management information system</li> <li>➔ Submit data reports to CIMRO of Nebraska for aggregation and benchmarking</li> </ul>	<ul style="list-style-type: none"> <li>➔ Assist in identification and capture of performance measure data elements</li> <li>➔ Assist with design and production of performance reports</li> <li>➔ Assist in analyzing and effectively using data</li> <li>➔ Facilitate review of performance data reports with practice staff to identify patients in need of medical services</li> <li>➔ Assist with practice utilization of EHR reminder system</li> <li>➔ Conduct educational trainings utilizing DOQ-IT University and other resources</li> <li>➔ Share best practices, resources and evidence-based research</li> <li>➔ Provide technical assistance in data submission to CMS</li> <li>➔ Provide information on the status of the project, upcoming deadlines for data submission and benchmark reports</li> <li>➔ Promote collaboration, sharing and problem-solving among practices through conference calls, face-to-face meetings and e-mail discussion</li> </ul>



Resources for better healthcare